



HP Limited Hardware Warranty and Customer Care

This HP Limited Warranty gives you, the end-user customer, express limited warranty rights from HP, the manufacturer. Please refer to HP's Web site for an extensive description of your limited warranty entitlements. In addition, you may also have other legal rights under applicable local law or special written agreement with HP.

Limited Hardware Warranty Period

Duration: 12 months total (may vary by region, please visit [www.hp.com/support](http://www.hp.com/support) for latest information)

General Terms

EXCEPT FOR THE WARRANTIES SPECIFICALLY PROVIDED FOR IN SUBSEQUENT PARAGRAPHS OF THIS SECTION, HP MAKES NO OTHER EXPRESS WARRANTY OR CONDITION WHETHER WRITTEN OR ORAL. TO THE EXTENT ALLOWED BY LOCAL LAW, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, SATISFACTORY QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY SET FORTH IN THE SUBSEQUENT PARAGRAPHS OF THIS SECTION. Some countries, states or provinces do not allow limitations on the duration of an implied warranty, so the above limitation or exclusion might not apply to you. This warranty gives you specific legal rights and you might also have other rights that vary from country to country, state to state, or province to province.

TO THE EXTENT ALLOWED BY LOCAL LAW, THE REMEDIES IN THIS WARRANTY STATEMENT ARE YOUR SOLE AND EXCLUSIVE REMEDIES. EXCEPT AS INDICATED ABOVE, IN NO EVENT WILL HP OR ITS SUPPLIERS BE LIABLE FOR LOSS OF DATA OR FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL (INCLUDING LOST PROFIT OR DATA), OR OTHER DAMAGE, WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. Some countries, States or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**FOR CONSUMER TRANSACTIONS IN AUSTRALIA AND NEW ZEALAND: THE WARRANTY TERMS CONTAINED IN THIS STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT OR MODIFY AND ARE IN ADDITION TO THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THIS PRODUCT TO YOU.**

Notwithstanding the above disclaimers, HP expressly warrants to you, the end-user customer, that HP hardware, accessories and supplies will be free from defects in materials and workmanship after the date of purchase, for the period specified above. If HP receives notice of such defects during the warranty period, HP will, at its option, either repair or replace products which prove to be defective. Replacement products may be either new or like-new.

HP also expressly warrants to you that HP software will not fail to execute its programming instructions after the date of purchase, for the period specified above, due to defects in material and workmanship when properly installed and used. If HP receives notice of such defects during the warranty period, HP will replace software media which does not execute its programming instructions due to such defects.

Exclusions

HP does not warrant that the operation of HP products will be uninterrupted or error free. If HP is unable, within a reasonable time, to repair or replace any product to a condition as warranted, you will be entitled to a refund of the purchase price upon prompt return of the product with proof of purchase.

HP products may contain remanufactured parts equivalent to new in performance or may have been subject to incidental use. Warranty does not apply to defects resulting from (a) improper or inadequate maintenance or calibration, (b) software, interfacing, parts or supplies not supplied by HP, (c) unauthorized modification or misuse, (d) operation outside of the published environmental specifications for the product, or (e) improper site preparation or maintenance.

Customer Care

In addition to the one year hardware warranty your HP calculator also comes with one year of technical support. If you need assistance, HP customer care can be reached by either email or telephone. Before calling please locate the call center nearest you from the list below. Have your proof of purchase and calculator serial number ready when you call.

Telephone numbers are subject to change, and local and national telephone rates may apply. A complete list is available on the web at: [www.hp.com/support](http://www.hp.com/support).

Country/Region	Contact
Africa (English)	<a href="http://www.hp.com/support">www.hp.com/support</a>
Afrique (français)	<a href="http://www.hp.com/support">www.hp.com/support</a>
Argentina	0-800-555-5000
Australia	1300-551-664
Belgique (français)	02 620 00 85
Belgium (English)	02 620 00 86
Bolivia	800-100-193
Brasil	0-800-709-7751
Canada	800-HP-INVENT
Caribbean	1-800-711-2884
Česká republikaik	296 335 612
Chile	800-360-999
China 中国	010-58301327
Colombia	01-8000-51-4746-8368
Costa Rica	0-800-011-0524
Denmark	82 33 28 44
Deutschland	069 9530 7103
Ecuador	800-711-2884
El Salvador	800-6160
España	913753382
France	01 4993 9006
Greece Ελλάδα	210 969 6421
Guatemala	1-800-999-5105
Honduras	800-711-2884
Hong Kong 香港特別行政區	852 2833-1111
India	<a href="http://www.hp.com/support/india">www.hp.com/support/india</a>
Indonesia	+65 6100 6682
Ireland	01 605 0356
Italia	02 754 19 782
Japan 日本	81-3-6666-9925
Korea 한국	<a href="http://www.hp.com/support/korea">www.hp.com/support/korea</a>
Magyarország	<a href="http://www.hp.com/support">www.hp.com/support</a>
Malaysia	+65 6100 6682
México	01-800-474-68368
Middle East International	<a href="http://www.hp.com/support">www.hp.com/support</a>
Netherland	020 654 5301
New Zealand	0800-551-664
Nicaragua	1-800-711-2884
Norwegen	23500027
Österreich	01 360 277 1203
Panamá	001-800-711-2884
Paraguay	(009) 800-541-0006
Perú	0-800-10111
Philippines	+65 6100 6682
Polska	<a href="http://www.hp.com/support">www.hp.com/support</a>
Portugal	021 318 0093
Puerto Rico	1-877 232 0589
Russia Россия	495 228 3050
Schweiz (Deutsch)	01 439 5358
Singapore	6100 6682
South Africa	0800980410
South Korea 한국	2-561-2700
Suisse (français)	022 827 8780

Country/Region	Contact
Africa (English)	<a href="http://www.hp.com/support">www.hp.com/support</a>
Suomi	09 8171 0281
Sverige	08 5199 2065
Svizzera (italiano)	022 567 5308
Türkiye	<a href="http://www.hp.com/support">www.hp.com/support</a>
Taiwan 臺灣	+852 28052563
Thailand ไทย	+65 6100 6682
United Kingdom	0207 458 0161
United States	800-HP INVENT
Uruguay	0004-054-177
Venezuela	0-800-474-68368
Viêt Nam	+65 6100 6682

Regulatory Information

European Union Regulatory Notice

This product complies with the following EU Directives:

- Low Voltage Directive 2006/95/EC
- EMC Directive 2004/108/EC

Compliance with these directives implies conformity to applicable harmonized European standards (European Norms) which are listed on the EU Declaration of Conformity issued by Hewlett-Packard for this product or product family.

This compliance is indicated by the following conformity marking placed on the product:

 This marking is valid for non-Telecom products and EU harmonized Telecom products (e.g. Bluetooth).	 xxxxx* This marking is valid for EU non-harmonized Telecom products. *Notified body number (used only if applicable - refer to the product label)
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Hewlett-Packard GmbH, HQ-TRE, Herrenberger Strasse 140, 71034 Boeblingen, Germany

Japanese Notice

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。  
取扱説明書に従って正しい取り扱いをして下さい。

Disposal of Waste Equipment by Users in Private Household in the European Union



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

Perchlorate Material - special handling may apply

This calculator's Memory Backup battery may contain perchlorate and may require special handling when recycled or disposed in California.

Chemical substances

HP is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006 of the European Parliament and the Council). A chemical information report for this product can be found at: [www.hp.com/go/reach](http://www.hp.com/go/reach).